

WE ARE MARYLAND
PUBLIC SAFETY.



THE DEPARTMENT OF
PUBLIC SAFETY &
CORRECTIONAL SERVICES

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VIRTUAL VISITATION GUIDE

OVERVIEW

In the face of the global COVID-19 pandemic where travel restrictions and social distancing is helping keep us all safe, the Department of Public Safety and Correctional Services has developed a solution to ensure our inmate population has the means for virtual visitations (video and audio) with their support network (family, friends, loved ones, etc.) using Skype.



REQUIRED SOFTWARE

In order to participate in virtual visitation, the visitor must download the Skype application on their computer, smartphone, or tablet that has video and audio capabilities.



Download Skype for
Windows, Mac, & Linux
(Click Logo)



Download Skype for
Mobile
(scan QR code)

FREQUENCY AND LENGTH OF VIRTUAL VISITS

- Visiting hours/days follow the schedule of the respective facility.
- One (1) virtual visit per week, per inmate.
- Virtual visit is 15-minutes in length.

SCHEDULING

Inmates will initiate the following steps for video visitation:

1. Complete a Virtual Visitation Form
2. Return the Virtual Visitation Form to approved correctional staff.
3. Follow up with Tier Officer to reserve a time slot for video visitation.
4. Contact visitor(s) to notify them of the assigned Skype Virtual Visitation date and time

VISITORS

Must be on the authorized visitor list with a current email address on file at the selected institution/facility.

A minor may only participate in a video visitation if accompanied by a parent or guardian.

Up to three (3) authorized visitors may participate in a video visit.



VISITOR ATTIRE

All visitors, including children, must dress appropriately for visitation. All clothing must cover from the neck to the kneecaps.

The following types of clothing are ***not allowed*** to be worn:

- Tube-tops, tank tops, or halter tops
- Sheer/see through clothing
- Mini-skirts, mini-dresses, shorts, skorts, or culottes (at or above the kneecap)
- Form-fitting clothes such as leotards, spandex, and leggings
- Clothes that expose a person's midriff, side, or back
- Tops or dresses that have revealing necklines and/or excessive splits

CONDUCT / SECURITY

DPSCS expects the inmate and their visitors to demonstrate proper conduct during the Virtual Visit. Conduct that is offensive or insulting shall not be tolerated.

Unacceptable conduct during a visit shall be cause for termination of the visit.

Unacceptable conduct by the inmate could result in future visits being suspended.

DPSCS correctional staff will control the Skype session for the full duration of the Virtual Visit. The correctional staff will end the visit as outlined in DPSCS Policy, if visitation rules are violated.

Visiting rules can be found on the Department's public website at www.dpscs.Maryland.gov

NOTE:

Virtual Visitations may be audio and video recorded, and visits are subject to review for appropriateness.

THANK YOU!

**THANK YOU FOR YOUR
COMPLIANCE AND UNDERSTANDING.
ENJOY YOUR VIRTUAL VISIT!**